

Audi Service



Audi Genuine Care

Service Plan



Choosing the new Audi Service Plan provides an easy way to cover your Audi's scheduled servicing for 3 years or 45,000 kilometres (whichever comes first).

It is an excellent way to help keep your Audi performing at its best while ensuring you retain a full Audi scheduled service history.

What's Included

The new Audi Service Plan is reassuringly comprehensive. You're covered for the following throughout the duration of the plan period, carried out over 3 years or 45,000 kilometres (whichever occurs first) as per Audi's recommended Service Schedule:

- ▶ Two oil change service's including oil, parts and labour as per the Audi Service Schedule
- ▶ One inspection service including oil, parts and labour as per the Audi Service Schedule
- ▶ Reset service indicators
- ▶ Complete any service enhancement actions
- ▶ Screen wash additive renewal
- ▶ Vehicle external washing and vacuum
- ▶ All other maintenance checks as per the Audi Service Plan Schedule on pages 6 and 7.

Audi Service Plans are available for purchase from participating Audi Dealers at the point of sale of eligible vehicles or up to 12 months from the date of first registration of the vehicle, subject always to the vehicle's first scheduled service not having been performed. Audi Service Plan commences from the first date of vehicle registration. Terms, conditions and exclusions apply and can be viewed at [audi.com.au](https://www.audi.com.au).



The Benefits

The new Audi Service Plan is a simple way to take care of your scheduled servicing and brings with it a number of benefits:

▶ **Convenience**

Affordable convenient ownership and inflation proof over the life of the Package.

▶ **Comprehensive coverage**

All manufacturer required scheduled servicing taken care of, including brake fluid change for 3 years or 45,000 kilometres (whichever occurs first). Carried out by trained specialists using Audi Genuine Parts® and the most up to date diagnostic tools.

▶ **Full Audi service history**

Your Audi is maintained for by the experts in Vorsprung durch Technik, which not only means quality workmanship and a 2 year warranty on parts*, but could also help protect your Audi's re-sale value.

▶ **Transferable**

The Audi Service Plan remains with your Audi and is transferred to the new owner should you wish to trade in, thus enhancing the value of your Audi.

* Conditions apply



Eligible Models

The 3 year/45,000kilometre Audi Service Plan is available for the MY13 and MY14 Audi models listed on the right.

An Audi Service Plan can be purchased through any participating Audi Dealer. For a list of participating Audi Dealers and for more information on pricing please visit audi.com.au.

Service Plan - Eligible Models
A1
A3
A4
A5
A6
A7
A8
Q3
Q5
Q7
TT

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Audi Service Plan Schedule - Service Intervals and Service Work

Visual Check	Oil Service 15,000km or 12 months (whichever occurs first)#	Inspection Service 30,000km or 24 months (whichever occurs first)#	Oil Service 45,000km or 36 months (whichever occurs first)#
Check for campaigns - List any outstanding campaign items and rectify.	•	•	•
Front lights - Check function, side lights, dipped beam, main beam, fog lights, turn signals, hazard warning lights, adaptive headlights and daytime running lights.	•	•	•
Rear lights - Check function of all lights (incl) brake lights, tail lights, reversing lights, rear fog light, number plate light, turn signals and hazard warning lights.	•	•	•
Interior - Check function of all lighting including instruments, warning lamps and horn.	•	•	•
Wiper blades - Check for damage and change in consultation with customer.	•	•	•
Tyres and Wheels - Check all wheels including spare. Check condition and wear pattern of tyres.	•	•	•
Tyre - Check tyres for correct tread depth using tread depth gauge.	•	•	•
Engine - Carrying out visual check for leaks and damage and check plenum chamber drain.	•	•	•
Brake system - Carry out visual check for leaks and damage.	•	•	•
Under body protection - Carry out visual check for any damage.	•	•	•
Exhaust system - Visual check for leaks, security and damage.	•	•	•
Engine, gearbox, final drive, steering, joint protective boots/bellows - Visual check for leaks and damage.	•	•	•
Check Ribbed belt.	•	•	•

Service intervals from the first date of vehicle registration

Audi Service Plans are available for purchase from participating Audi Dealers at the point of sale of eligible vehicles or up to 12 months from the date of first registration of the vehicle, subject always to the vehicle's first scheduled service not having been performed. Audi Service Plan commences from the first date of vehicle registration. Terms, conditions and exclusions apply and can be viewed at audi.com.au.

Maintenance List	Oil Service 15,000km or 12 months (whichever occurs first)#	Inspection Service 30,000km or 24 months (whichever occurs first)#	Oil Service 45,000km or 36 months (whichever occurs first)#
Computer systems - Carry out fault memory check using fault reader VAS 5051/5052/6150.	•	•	•
Service display - Reset inspection service.	•	•	•
Doors - Lube door hinges, arresters, lock cylinders and bonnet catch.	•	•	•
Washers - Check operation of wash/wipe system and headlight washer system. Check function and spray jet settings and replenish with Audi additive as required.	•	•	•
Tyres - Check tyres for correct inflation pressures. Inflate to the correct pressure where required.	•	•	•
Steering - Check track rod ends for excessive play and inspect boots for damage.	•	•	•
Suspension - Check ball joints for excessive play and ball joint boots for leaks and damage.		•	
Engine oil - Drain or extract, renew oil filter and replace sump plug.	•	•	•
Driveline - Check oil level, replenish oil if necessary in Front (automatic gearbox) and rear (quattro) final drive.		•	
Manual transmission - Check oil level and replenish if necessary.		•	
Brakes - Check thickness of pads/linings and brake discs.	•	•	•
Battery - Check terminals clean and tighten, check electrolyte level and top-up with distilled water where necessary, renew seat bolts. Applicable to Q7 models only.	•	•	•
Anti-freeze - Check frost protection and coolant level/anti-freeze specification: 25 degrees.	•	•	•
Cabin filters - Renew dust and pollen filter.		•	
Hydraulics - Check all oil levels and for leaks, replenish hydraulic oil where necessary.	•	•	•
Comfort key - Replace battery. Only for vehicles with advanced key entry.		•	
Rollover protection - Test operation and reset. Applicable to A5 & A3 Cabriolet models only.		•	
Sunroof - Check operation of guides, clean and lubricate as per ELSA and check drains are free from blockage.		•	
adBlue - Check and refill tank. For vehicles with adBlue system only.	•	•	•
Service label - Complete next service sticker, including next change of brake fluid	•	•	•
Petrol engines - Add Audi Genuine fuel additive to fuel tank. Applicable to all petrol engines only.		•	
Adaptive cruise control - Carry out misalignment check refer GFF MVB's.		•	
Tyre mobility system - Check expiry date and renew used bottles. Applicable to SQ5, Allroad and TT only.	•	•	•
Quality check - Carry out comprehensive road test.	•	•	•
Brake fluid - Change every 2 years regardless of kilometres.		•	

Service intervals from the first date of vehicle registration

1/03/2014

